

Secretary's report for Callander Community Council Meeting 14/02/2022

I continue to deal with all the emails that come to CCC and answer them or forward them to the appropriate person(s).

I collate and forward all reports and agenda for each monthly meeting to all attendees.

I assist with the minutes of all meetings and place them in Callander Library once they have been adopted.

This month:

A. I dealt with several emails requesting advice on how to report lighting faults, trees requiring maintenance and other issues. I contacted SC about it.

SC advised that there is an online method to use .

<https://stirling.gov.uk/request-it-or-report-it>

The list is extensive and includes:

Blocked Gullies, Booking a Housing Repair, Brown and Grey Bin Replacement, Change of Address for Council Tax, Commercial Waste, Compliments and Complaints, Fly-Tipping, Free School Meals, General Enquiry, Litter Bin or Dog Bin, New, Missed or Replacement Bin, Pest Control, Potholes, Report an Issue, Report Fraud, Roadside Defects, School Placing Request Form

I used the link to report lights that needed replacing in Station Road car park and the lights were fixed within days. This is an excellent service.

B. I have contacted both The Riverside Inn and The Chinese Village to ask what charities they would like the lady from Skye to donate her gift to and am still waiting for one to get back to me. They were both delighted that the lady concerned had written to CCC to express her thanks and they remembered her well.

C. I filled in my LPP survey last week – it makes very interesting reading and has made me think about Callander, how much I love living there and how I could help to improve it. I would encourage everyone to fill it in – it takes about half an hour, or longer if you're a bit slower in typing.

D. Regine Watson has now accepted the post of Minute Taker for CCC and we are delighted. She is very experienced and we continue to work together to ensure that the minutes are accurate, clear and concise.

Olga Watkins (secretary)

CCC 11/02/2022